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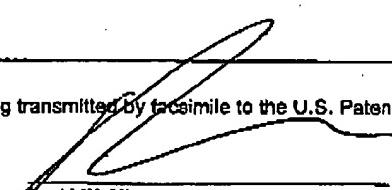
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JUL 07 2004

Applicant: T.W. Bish et al. Examiner: Mohammad Ali  
Serial No.: 09/436,506 Group Art Unit: 2177  
Filed: November 9, 1999 Docket No.: TU999036  
TITLE: METHOD, SYSTEM, AND PROGRAM FOR ACCESSING DATA FROM  
STORAGE SYSTEMS

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CERTIFICATE UNDER 37 CFR 1.8:  
I hereby certify that this correspondence is being transmitted by facsimile to the U.S. Patent and Trademark  
Office at 703-872-9306 on July 7, 2004.

  
David W. Victor

SUPPLEMENTAL CORRECTED AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This amendment is submitted in response to the communication dated June 30, 2004 (Paper No. 21) to correct a minor mistake in the amendment submitted on March 30, 2004 in response to the non-Final Office Action dated December 30, 2003 (Final Office Action). The correction is to change the reference for claim 19 from "Previously Presented" to "Currently Amended". In the Final Office Action, the Examiner rejected claims 1-27 as obvious (35 U.S.C. §103) in view of cited prior art. Applicants have amended certain claims to further distinguish over the cited art. Applicants traverse the prior art rejections and submit that all pending claims are in condition for allowance for the reasons discussed herein.

**Amendment to the claims begins on page 2.**

**Remarks/Arguments begin on page 10.**